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From the Publisher

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The long awaited 2nd edition of this bestselling pocket guide on Six Sigma contains a range of new tools and techniques including new Lean material and Improve tools. In addition it has been updated for Minitab 15 (whilst still compatible with versions 13 and 14). Cutting through Six Sigma s strange terminology and consultancy speak, this guide delivers Six Sigma in a down to earth, logical and user friendly format. Minitab: For each tool, this guide details how to enter the data into Minitab, interpret the results and avoid the common pitfalls. Interactive: All the data files and templates are available online. Routemaps: A logical flow is provided through each DMAIC phase. Who should use this book? Six Sigma Trainees: Both during and after training, this guide provides an invaluable reference text to those who are actually implementing Lean Six Sigma improvement projects. Six Sigma Project Sponsors and Managers: For those who are accountable for deploying Six Sigma or sponsoring Six Sigma projects, and who might not have been fully Six Sigma trained, this guide will provide an overview of the tools and techniques that your project teams are trained in.

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Map for improvement

By The Least of These

I have been doing Lean Six Sigma work in a variety of organizations for over 30 years. I have attended the Univ. of Mich Lean Manufacturing course, am a certified 6 Sigma Master Black Belt, a Certified Performance Technologist, and have a Masters in HROD. Having just recently participated in an Advanced Statistics Course in which I served as a coach for those in my company's Black Belt program, and in which we taught them how to use Minitab 17, I have to say this guide is THE easiest, the highest quality, and the most comprehensive, concise, and clear presentation of Lean/6 Sigma I have ever seen. I bought a copy and downloaded the data sets and OpEx customized Minitab toolbar. What wonderful resources - all part of the price of the book! GRAB this book for yourself. GIVE IT AWAY to all your improvement specialists - whether they use Minitab or not. This book definitely follows Dr. Juan's admonition to separate the "vital few" from the "trivial many." No fluff but a ton of useful stuff. I am a big fan now.

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It is a great book to be able to use Minitab and more ...

By Amazon Customer

It is a great book to be able to use Minitab and more importantly understand the interpretation of the results. The parts of the book I liked most are related to hypothesis testing. The free downloadable resources means we do not need to input data but can directly open Minitab files and get on to using the book. I have purchased previous 2 editions of the book. This update for Minitab is just as well done. I recommend the book both for faculty/students and industry. In current times many people get free sample material to write biased feedback. I want to add that I received no free samples of any of the editions. I also rarely write reviews unless it a a great product (or horrible one). Thanks for reading my review.

1 of 1 people found the following review helpful.

Great summary book

By Paolo Giai Miniet

In the SIX SIGMA courses -I got mine 4 weeks Black Belt training course in 2008- you learn a lot of tools..one of the difficulties you may experience is fitting them in a rational fashion inside the DMAIC frameset. Here it is the strong point of this book: it is a well designed summary with a complete and exhaustive set of tools smartly divided in the DMAIC structure.

One can easily find when a tool can be used, how to recall it in MINITAB and how the results can be interpreted.

Basically, to me, THIS IS NOT a book intended for understanding what SIX SIGMA is, it is not addressed to newcomers but has to be intended as to be a really very good schematic summary of the subject. No statistical proofings, no mathematical explanations (only few of them when necessary).

3rd edition sa been enreached by new chapters regarding DOEs and Lean matters. Also the chapters on the software Quality Companion is not that bad. I like Quality Companion: it is the perferct software for keeping track of your improvement projects and for writing nice presentations for the customer or the management about your projects ongoing.

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