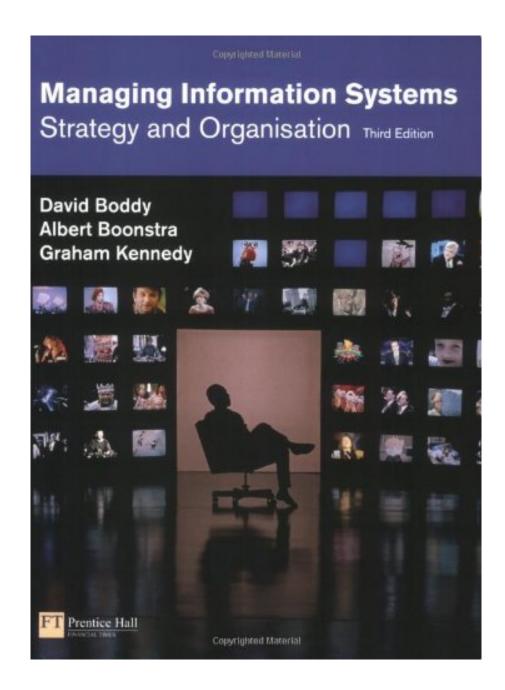


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From the Back Cover

Modern information technologies are transforming the delivery of goods and services, but managers face organisational and strategic issues as they decide how to respond to these opportunities.

This book draws on empirical research to present a distinct strategic and organisational perspective on the management of computer-based information systems.

Adopting a management approach, this third edition of Managing Information Systems: Strategy and Organisation maintains a four-part framework of foundations, strategy, organisation and implementation.

Thoroughly revised and updated, the new edition includes:

- A new chapter on the social contexts of information systems, including discussions of data privacy, intellectual property and ethics
- Substantially revised material on implementation in Part Four, combining both conceptual and practical issues, and covering the problems of assessing costs and benefits
- New and revised recurring chapter cases illustrating current practices in companies such as Zara, Google, Tesco, RBS and Nokia

The book also includes learning features designed to promote critical reflection and further research such as:

- Case questions to explore the link between current practice and theoretical perspectives
- MIS in practice and Activity boxes to encourage the reader to reflect on the themes explored in the chapter
- End-of-chapter questions to enable readers to test their understanding of topics
- Weblinks and references to offer sources of further information and ideas.

About the authors:

David Boddy is a Research Fellow in the Department of Management at the University of Glasgow. He teaches courses for experienced managers on the management issues raised by computer-based information systems, which is the focus of his research. He is the author of two other books: Management: An Introduction (2007); and Managing Projects: Building and Leading the Team (2002) both published by Pearson Education.

Albert Boonstra is an associate professor at the Faculty of Management and Organisation, University of Groningen, The Netherlands. His research focuses on the human and organisational issues of implementing and using information and communication technologies. He teaches IT-management-related courses, and consults in the management of information systems for profit and not-for-profit organisations.

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Management Information Systemstakes a management perspective towards IS identifiing the issues of organisation and strategy that managers face as they decide how to respond to technological opportunities. The book draws on extensive research to present a distinct organisational perspective on the management of information systems, following the argument that managing successive IS projects as part of a coherent organisational process (rather than as isolated technological events) will produce an information system that enhances broader strategy. The book also includes many case studies which will enable readers to understand and resolve practical and strategic IS challenges. It is written for students on undergraduate and postgraduate degree programmes, or undertaking professional qualifications.

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